



Options for Sexual Health Sex Sense Line Supervisor

This is an internal/external job posting for position as a 1-800-SEX-SENSE Line Supervisor.

Serving British Columbia for 55 years, Options for Sexual Health is Canada's largest non-profit provider of sexual health services through clinics, education programs, and the 1-800-SEX-SENSE information and referral line. Sex Sense is a free confidential sexual health referral and information service open Monday to Friday from 9:00 a.m. to 9:00 p.m. pacific time. Our team of registered nurses, clinical counsellors, and sex educators offer information and resources for people living in BC.

Hours: Minimum availability 4 shifts per month and 1 Friday evening / 8 weeks

Location: Lower Mainland

Salary: Starting at \$27.85 (commensurate with experience and qualifications)

Qualifications and requirements:

- Be a registered nurse or sexual health educator. Equivalent training may be considered.
- Previous experience working or volunteering in sexual health.
- A strong knowledge base in human sexuality, contraception, and sexually transmitted infections.
- Demonstrated passionate interest in sexual health.
- Pro-choice, harm reduction knowledgeable, and sex positive.
- Excellent interpersonal, communication, critical analysis, and organizational skills.
- Awareness of how cultural context – including socioeconomic status, ethnicity, spirituality, sexual orientation, gender, gender identity, and ability – may impact client and Sex Sense interactions.
- Committed to providing accurate information and remaining non-judgmental.
- Able to demonstrate leadership and management skills.
- Available to work during the Line's hours of operation (Mon – Fri, 9 a.m. to 9 p.m. Shifts are 9 a.m. to 4 p.m. and 2 p.m. – 9 p.m.)

Desirable candidates will also have:

- Obtained continuing education experiences in sexual health
- Previous experience working with clients over the phone or email
- Previous experience counselling clients
- Previous experience working with youth, women, and other diverse communities

Preference is given to Registered Nurse candidates with Contraceptive Management certification.

This position requires a signed commitment to Options for Sexual Health's mission, vision and confidentiality protocol.

Reports to: Options for Sexual Health's Clinic Operations Manager

Roles and Responsibilities as 1-800-SEX-SENSE Line Coordinator:

- Primary responsibility is to respond to client inquiries on the 1-800 SEX-SENSE phone line and via email on a range of sexual and reproductive health concerns
- Update resources, and otherwise support continuous improvement of the line
- Liaise with the Clinic Operations Manager, Professional Practice Leader, and other areas of the Opt team to ensure organizational needs are met
- Support the Opt team as an expert in the realm of sexual and reproductive health
- Complete required administrative tasks, and provide general support to the Opt office
- Train and supervise volunteers in answering calls and completing administrative tasks

We thank all applicants for their interest, but only those short-listed will be contacted for interviews. If you have submitted an application to the Sex Sense Line in the last year, you need not reapply; simply inform us of your continued interest.

To apply, please send a cover letter and resume outlining your qualifications to:

Clinic Operations Manager
c/o Provincial Office
3550 East Hastings Street
Vancouver, BC, V5K 2A7

Fax: 604-731-4698

Email: hpalmqvist@optbc.org (with "Sex Sense Supervisor Application" in the subject line)